

321—2.3(231) Department established.

2.3(1) *Authority.* The Iowa department of elder affairs is established by Iowa Code chapter 231 and is the sole state agency responsible for administration of the federal Act.

2.3(2) *Contact information.* General correspondence, inquiries, requests for information or assistance, complaints, or petitions may be sent to or obtained from the following sources:

- a.* By mail addressed to: Director, Iowa Department of Elder Affairs, Jessie Parker Building, 510 East 12th Street, Suite 2, Des Moines, Iowa 50319;
- b.* By telephone at (515)725-3333; or
- c.* From the Web site at <http://www.ia.state.us/elderaffairs>.

2.3(3) *Business hours.* Business hours for the department are 8 a.m. to 4:30 p.m., Monday through Friday, excluding legal holidays established by the state executive council.